

## Appendix 4 - Hammersmith Town Centre PSPO Consultation Findings

The public consultation took place between 24 April and 08 May 2022. The public consultation received 73 responses.

### Question 1: Do you agree that the use of amplifiers should continue to be restricted in Hammersmith Town Centre?

Option	Total	Percent
Yes, I agree with the current restrictions	67	91.8%
No, I don't agree with the current restrictions	6	8.2%

### Question 2: The current restrictions apply to a defined area (see Appendix 1 map below). Would you like to see these restrictions stay the same, be removed or be extended to cover other parts of Hammersmith Town Centre?

Option	Total	Percent
Stay the same	48	65.8%
Be extended	17	23.3%
Be removed	8	11%

### Question 3: If you would like to see the order extended, please specify which area(s) should be included as part of the current restrictions.

There were a total of 20 responses for Question 3. This question gave participants that wanted to see the Order extended geographically the opportunity to expand on where specifically they would like to see the order extended to.

#### Comments from responses included:

- Given the increased use of the new development, extend it to 245 Hammersmith Road
- Please extend a little up Hammersmith Grove, to include the new seating "mini-parks"
- To cover the side roads on either side of King Street
- Along Upper and Lower Mall to include pubs and public gardens
- Hammersmith Grove should be included in the order
- Fulham Palace Road

- As many busy shopping areas as possible.
- Generally extended further across the borough

**Question 4: Are you a resident, business, or visitor to the borough?**

**Option**

<b>Resident</b>	<b>55</b>
<b>Business</b>	<b>12</b>
<b>Visitor</b>	<b>14</b>

**Question 5: Are you a street entertainer or busker?**

**Option**

<b>Yes</b>	<b>71</b>
<b>No</b>	<b>0</b>

**Question 6: Do you have any other comments?**

There were a total of 26 responses for Question 6. None of the responses were in favour of removing the current restrictions.

**Comments from responses included:**

- Music is not a problem, but amplification can be too loud and distracting
- I believe that the Order should stay in place because this has been a sustained problem in the past with the loud music and severe obstruction to pedestrian walkways especially in front of the Hammersmith Broadway Shopping Centre
- As a visually impaired person, I rely on my hearing. It is not only loud noises, but the lack of noise e.g., electric cars, e-scooters
- Amplifiers are unnecessarily loud and are distracting when in the town centre. Buskers are always around and is never enforced. This is a good scheme, and any buskers should only be allowed to perform if they have a license
- I really find too much noise pollution unnecessarily distracting and distressing and try to avoid loud music - anywhere as much as possible. Quiet space is so important for one's health and wellbeing. I think cafes and restaurants/shops should also be more thoughtful and respectful about not playing loud music too.
- Busking is not as much an issue as some of the loud street speakers we get all over the area

- The existing scheme has made a real positive difference
- Amplified noise is still a problem everywhere and the ban should remain the same. I used to live in the borough when this was much worse, glad that there are plans to continue this scheme
- With all the improvements being carried out in this area, it is important to keep noise pollution under control